

MINNESOTA STATE UNIVERSITY, MANKATO
AFSCME JOB POSTING

Classification
Customer Service Specialist, Intermediate

ANNOUNCEMENT NUMBER: 09-1347

OPENING DATE: 09/18/2025

CLOSING DATE: 09/24/2025

In accordance with Article 12 and Appendix O of the agreement between AFSCME, Council 5 and the State of Minnesota, the following position is vacant. Only eligible employees, as defined by the provisions of Article 12, Section 6, may submit a bid for the vacancy. Please review all respective contract language to determine bid eligibility. To bid on this vacancy, you must complete a Bid Application for Vacant Position which may be obtained from the Human Resources Web page at: <https://www.mnsu.edu/hr/forms/index.php?id=ab>
No bids shall be accepted after 4:30 p.m. on the closing date listed above. No bids will be accepted via telephone.

DEPARTMENT/WORK AREA	DAYS & HOURS OF WORK	SUPERVISOR
Registration & Academic Records	Monday - Friday	Tony Boehler
Work Area 9	8:00 AM - 12:00 PM	Ext. 5256

EMPLOYMENT CONDITION: Part-time (50%); Unlimited

POSITION PURPOSE:

Responsible for the administration of Veterans Administration educational benefit programs at Minnesota State University, Mankato. Assist students and the public with questions and concerns regarding eligibility and certification of benefits. The incumbent serves as Veteran's School Certifying Official, certifying Veteran's School Certifying Official, certifying veterans and eligible persons adhering to rules, regulations and guidelines as determined by the University, the U.S. Department of Veterans Affairs and the State Approving Agency.

The Minnesota State University, Mankato Annual Security and Fire Safety Report is available for your review. This report is required by federal law and contains policy statements and crime statistics for the University. The policy statements address the school's policies, procedures and programs concerning safety and security. Three years' worth of statistics are included for certain types of crimes that were reported to have occurred on-campus, or in other University affiliated locations. This report is available online at <http://www.mnsu.edu/safety/>. You may also request a paper copy from University Security at 507-389-2111, or by emailing security@mnsu.edu.

NOTICE: In accordance with the Minnesota State Vehicle Fleet Safety Program, employees driving on college/university business who use a rental or state vehicle shall be required to conform to Minnesota State vehicle use criteria and consent to a Motor Vehicle Records check.

Minnesota State Mankato is an Affirmative Action/Equal Opportunity University.

This document is available in alternative format to individuals with disabilities by calling Human Resources at (507) 389-2015 (V) or (800) 627-3529 (MRS/TTY).